Infranet

ROCKY MOUNT HOUSING AUTHORITY CASE STUDY:
A Strategic IT Transformation with Infranet Technologies Group

INTRODUCTION

Rocky Mount Housing Authority, navigating the complexities of government funding and cybersecurity, realized the need for a robust IT solution. This need became pressing following a cybersecurity incident, highlighting the limitations of their minimal in-house IT services. This case study delves into Rocky Mount Housing Authority's partnership with Infranet Technologies Group, an expert MSP, leading to significant cost savings and operational efficiency enhancements.

THE CATALYST FOR CHANGE

A cyber breach, coupled with the government's three-year RFP mandate, prompted Rocky Mount Housing Authority to seek a more comprehensive IT approach. This led them to explore MSP options, prioritizing cost-effectiveness and high-quality IT support.

CHOOSING INFRANET TECHNOLOGIES GROUP

Infranet emerged as the suitable choice for Rocky Mount Housing Authority, offering a perfect blend of cost efficiency and expert IT services. Known for their innovative, client-first approach, Infranet stood out as a digital vanguard in the MSP market.

IMPLEMENTING STRATEGIC IT SOLUTIONS

Infranet's initial task was to overhaul Rocky Mount Housing Authority's phone system. This project was part of a broader strategy aimed at operational streamlining and enhanced security. The transition to a Cisco Webex based system realized a significant cost savings. Beyond traditional MSP roles, Infranet also facilitated a grant application process, adding another layer to their comprehensive service offering.

RESULTS: TRANSFORMATION AND SATISFACTION

The partnership yielded significant improvements in operations, security, and reliability, alongside impressive cost savings. Infranet's blend of innovative solutions and deep client understanding led to high satisfaction levels within Rocky Mount Housing Authority, illustrating their unique MSP capabilities.

READY TO TRANSFORM YOUR IT OPERATIONS?

Embark on a journey of technological excellence with Infranet Technologies Group. Whether you're facing similar challenges as Rocky Mount Housing Authority or have unique IT needs, our team of experts is ready to guide you to operational success and security. Contact us today to explore how we can tailor our innovative solutions to your organization's specific needs.

CONTACT INFRANET TECHNOLOGIES GROUP FOR A CONSULTATION AND DISCOVER THE PATH TO YOUR ORGANIZATION'S IT TRANSFORMATION.

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